



Millard, Inc.
Architects
Engineers
Planners

Georgia Power - Customer Resource Center

Dunwoody, Georgia

Project Name:

Customer Resource Center
Georgia Power Company
4404 North Shallowford Road
Building B
Dunwoody, GA 30338
Project Completion: March 2014

Project delivery method:

Design-Bid-Build

Services performed:

Master Planning, Programming, Schematic Design, Design Development, Construction Documents, Contract Procurement, Contract Administration, LEED Coordination, and Coordination of Owner Provided Vendors.

Project Summary:

Millard Inc. has worked with Georgia Power Company for over 30 years and were called upon when management decided to consolidate their Value Services Organization under one roof. That roof belonged to a former Line Truck Storage and Office structure that was originally designed by Millard, Inc. in 1986 and was currently being under utilized. The new facility, which was designed to meet LEED certification requirements for major renovations, includes demonstration facilities showing the advantages of using electricity for a variety of applications such as commercial food service operations, electric transportation, residential applications, lighting, energy efficiency, industrial manufacturing processes and electric comfort systems such as electric water heaters and HVAC equipment.

The covered truck parking areas were enclosed and existing office spaces completely renovated to create a 12,275 square foot office and showroom-like demonstration facility. Unique design elements from the original structure were maintained and are highlighted in the newly enclosed spaces. In addition to the design and coordination requirements for typical structures, Millard, Inc. oversaw the highly involved coordination of the LEED consultant, the five main Value Services stakeholders, Georgia Power Company's Interior Design Department, and ignition-inc., the Experiential Designers charged with creating the graphic and interactive display features.

Energy Efficiency was a key consideration in the design. Features include daylighting of office areas, Energy Star appliances, LED light fixtures, as well as the fact the entire building acts as an interactive showroom for electrical technologies and how they can be incorporated into a customer's everyday life at home and work.



*LEED Certification is currently pending.